



WARRANTY INFORMATION

Nulmage® Awnings are manufactured by Futureguard® under the highest standards of production, and will be warranted by Futureguard® to the original purchaser as listed below.

Framework Warranty: Series 7700 only

All Futureguard warranties apply only to the original purchaser of the product, in the event of new construction to the first purchaser of the home, and is not transferable in any way. Proof of purchase is required with any and all claims. Our frame components meet or exceed ISO 9001 and TUV standards. Futureguard warrants to the original purchaser that the framework and hardware shall be free from defects in material and workmanship for as long as this warranty remains in effect. We proudly offer a Limited Lifetime framework warranty on all stationary parts; this includes front bar, square tube, roller tube, WeatherGuard hood, all mounting brackets, end plates and injection molded parts. Futureguard warranty on moving parts is ten (10) years from date of purchase non-prorated and includes arms, arm rail connectors, shoulders and gears. Motors, controls and fabric are covered under a separate warranty, please see those sections for more specific details. Awnings installed for commercial use including non-owner occupied residential properties are limited to three (3) years from date of purchase. Under this warranty, Futureguard agrees to repair or replace, any frame component(s), if deemed defective at Futureguard's sole discretion. Defective parts must be returned to the manufacturer for warranty coverage. Labor, travel and shipping costs related to any repairs, warranted or not, are NOT included.

Framework Warranty: Series 8700 only

All Futureguard warranties apply only to the original purchaser of the product, in the event of new construction to the first purchaser of the home, and is not transferable in any way. Proof of purchase is required with any and all claims. Our frame components meet or exceed ISO 9001 and TUV standards. Futureguard warrants to the original purchaser that the framework and hardware shall be free from defects in material and workmanship for as long as this warranty remains in effect. We proudly offer a Limited Lifetime framework warranty on all stationary parts; this includes front bar, square tube, roller tube, WeatherGuard hood, all mounting brackets, end plates and injection molded parts. Futureguard warranty on moving parts is fifteen (15) years from date of purchase non-prorated and includes arms, arm rail connectors, shoulders and gears. Motors, controls and fabric are covered under a separate warranty, please see those sections for more specific details. Awnings installed for commercial use including non-owner occupied residential properties are limited to three (3) years from date of purchase. Under this warranty, Futureguard agrees to repair or replace, any frame component(s), if deemed defective at Futureguard's sole discretion. Defective parts must be returned to the manufacturer for warranty coverage. Labor, travel and shipping costs related to any repairs, warranted or not, are NOT included.

Framework Warranty: Series G150, G250 and K300 only

All Futureguard warranties apply only to the original purchaser of the product, in the event of new construction to the first purchaser of the home, and is not transferable in any way. Proof of purchase is required with any and all claims. Our frame components meet or exceed ISO 9001 and TUV standards. Futureguard warrants to the original purchaser that the framework and hardware shall be free from defects in material and workmanship for as long as this warranty remains in effect. We proudly offer a Limited Lifetime framework warranty on all stationary parts; this includes front bar, square tube, roller tube, WeatherGuard hood, all mounting brackets, end plates and injection molded parts. Futureguard warranty on moving parts is twenty (20) years from date of purchase non-prorated and includes arms, arm rail connectors, shoulders and gears. Motors, controls and fabric are covered under a separate warranty, please see those sections for more specific details. Awnings installed for commercial use including non-owner occupied residential properties are limited to five (5) years from date of purchase. Under this warranty, Futureguard agrees to repair or replace, any frame component(s), if deemed defective at Futureguard's sole discretion. Defective parts must be returned to the manufacturer for warranty coverage. Labor, travel and shipping costs related to any repairs, warranted or not, are NOT included.

Fabric Warranty:

This warranty covers specifically the fabric and seams from becoming unserviceable because of loss of strength from normal exposure conditions for a period of five (5) years, or the current fabric manufacturer's warranty period whichever is longer, from date of purchase. Rips, tears or holes to the cover caused by human, environmental or weather conditions, as well as valances for any reason, are NOT covered in any way at any time. Repair or replacement of the fabric cover does not extend the fabric cover warranty. Futureguard warrants to the original purchaser that the fabric shall be free from defects in material in workmanship for as long as this warranty remains in effect. Under this warranty, Futureguard® agrees to repair or replace, any fabric, if deemed defective, at the sole discretion of Futureguard and/or the fabric manufacturer.

Defective parts must be returned to the manufacturer for warranty coverage. Labor, travel and shipping costs related to any repairs, warranted or not, are NOT included.

Motor Warranty:

This warranty covers specifically the motor, crown, drive and electrical cord from becoming unserviceable for a period of five (5) years, or the current motor and controls manufacturer's warranty period whichever is longer, from date of purchase and will be free from defects under normal operating conditions. All electronic sensors and controls are covered for three (3) years, or the current motor and controls manufacturer's warranty period whichever is longer, from date of purchase.

Damage caused by environmental or weather conditions including improper current or electrical spike, installation of wiring or electrical connections that are not in accordance with the manufacturer's instructions, product that has been opened, or dismantled, if product is used with other electrical accessories (switches, relays etc.) that have not been purchased from the motor manufacturer are NOT covered in any way at any time. Repair or replacement of the motor or any component does not extend the warranty period. Futureguard warrants to the original purchaser that the motor and components shall be free from defects in material in workmanship for as long as this warranty remains in effect. Under this warranty, Futureguard® agrees to repair or replace, any component, if deemed defective, at the sole discretion of Futureguard and/or the motor and controls manufacturer.

Defective parts must be returned to the manufacturer for warranty coverage. Labor, travel and shipping costs related to any repairs, warranted or not, are NOT included.

Warranty Exclusions:

Futureguard® assumes no liability for damage due to faulty or improper installation, use or misuse for which this product was not intended or improperly maintained. Futureguard is not liable for damages to any structure on which the awning was installed, or to property above, below or near the awning. This warranty does not cover damages to the awning frame, fabric, motor or components caused by salt water corrosion of any kind, acts of God, ice, snow, rain, wind, vandalism, fire, neglect, weights or loads hung from the awning, or normal wear and tear from use. All warranties will be void if anyone other than an authorized dealer makes any repairs, adjustments or disassembly to the awning structure, motor, components or fabric. This Warranty is void if the awning is not properly and regularly maintained and cleaned. This warranty is in lieu of all warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose. Futureguard will not be liable for any incidental or consequential damages. This warranty gives specific legal rights and you may also have other rights that may vary from state to state.

Returns or Replacement:

All claims must be submitted in writing to the dealer and Futureguard®. No returns will be accepted without prior written authorization by Futureguard®, and must be returned in its original shipping tube or box. All unauthorized returns will be refused. The return shipment is to be freight prepaid by the Buyer, and under no circumstances shall the buyer deduct the value of the returned merchandise or the freight from any remittance due.



Manufactured by Futureguard, Inc. | Auburn, Maine

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